



## E-MAIL FORM FOR SUBMITTING CHANGES TO WEB SITE

FORM SUBMITTED BY: Dennis Hall  
NAME OF COMPANY: SBCS, Inc. (SBC Long Distance)  
DATE SUBMITTED: February 11, 2000  
TELEPHONE NUMBER: 925-468-5217

### PROJECT:

SBC Web Site

### SHORT DESCRIPTION/TITLE:

Changes to "Non-Tariffed Services Provided by Pacific Bell to Southwestern Bell Communications Services, Inc. – Network Operations Services"

### URL OF PAGE TO BE CHANGED OR LOCATION OF NEW PAGES:

[http://www.sbc.com/PublicAffairs/PublicPolicy/Regulatory/pb2sbc\\_nts.html#6.7](http://www.sbc.com/PublicAffairs/PublicPolicy/Regulatory/pb2sbc_nts.html#6.7)

### DESCRIBE CHANGE:

RFC PRIORITIZATION STATEMENT: DUE DATE IS LESS THAN 7 DAYS WITH A MANDATORY SETTING OF "HIGH" PRIORITY. SBCS IS REQUIRED BY THE FEDERAL TELECOMMUNICATIONS ACT OF 1996 (FTA), AND RELATED RULES ISSUED BY THE FCC, TO PUBLICLY DISCLOSE ON THE INTERNET, ALL AFFILIATE TRANSACTIONS AGREEMENTS BETWEEN SBCS AND ITS AFFILIATED BELL OPERATING COMPANIES, WITHIN 10 CALENDAR DAYS OF EXECUTION OF SUCH AGREEMENTS. FAILURE TO COMPLY WITH THE FTA, AND RELATED FCC RULES, COULD RESULT IN FCC NON-APPROVAL OR REVOCATION OF SBCS' AUTHORITY TO PROVIDE IN-REGION, INTERLATA TELECOMMUNICATIONS SERVICES.

RFC Description: A new Pricing Addendum under the agreement entitled "Network Operations Services" has been executed and needs to be posted on the Internet.

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Please add the new Pricing Addendum (electronic version attached to email transmittal of RFC) and "Status" information under the agreement entitled "Network Operations Services" as described below (**additions/changes shown in bold**):

### Network Operations Services

#### Description:

Services consist of providing toll free number administration and providing single point of contact for toll free issue resolution.

☐ 02/16/2000 — ASSIGN NEW RFC # 3755

☐ 02/16/2000 — OKAY ON DEV. SITE.

☐ 02/16/2000 — OKAY ON LIVE SITE.

Status: Active  
States Supported: All  
Pricing Methodology: Fully Distributed Cost

Agreement (Microsoft Word document – file size 24K)

**Pricing Addendum**

[<= Load new Pricing Addendum here]

**Status: Active**

[<= Add status information here]

Pricing Addendum (Microsoft Word document – file size 23K)

Status: **Superseded**

[<= Change Status information here]

=====

**DEADLINE:**

16-February-00

**TIME OF DAY:**

1700

**DEADLINE TYPE:**

- Release BY date ...X
- Release ON date ...
- Release AFTER date ...

## Network Integration

### Description:

Services consist of selling, installing and supporting PBNI products including firewall products, network monitoring, maintenance, technical assistance, professional services, telecommuting services, and wiring services. Product components include software equipment and consulting as well as hardware equipment.

Status: Active

States Supported: All

Pricing Methodology: Fully Distributed Cost

Agreement (Microsoft Word format - file size 22K)

Pricing Addendum (Microsoft Word document - file size 26K)

Status: Active

Pricing Addendum (Microsoft Word document - file size 25K)

Status: Superseded

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## Network Operations Services

### Description:

Services consist of providing toll free number administration and providing single point of contact for toll free number issue resolution.

Status: Active

States Supported: All

Pricing Methodology: Fully Distributed Cost

Agreement (Microsoft Word document - file size 24K)

~~Pricing Addendum~~

STATUS: ~~ACTIVE~~

Pricing Addendum (Microsoft Word document - file size 23K)

Status: ~~Active~~

SUPERSEDED

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## Procurement Services

### Description:

Services consist of mail services; information directory services; centralized distribution center database management; centralized distribution center material storage and fulfillment; and centralized distribution center voice, e-mail and fax services.

Status: Terminated effective January 21, 2000

States Supported: All

Pricing Methodology: Fully Distributed Cost

Agreement (Microsoft Word document - file size 32K)

Pricing Addendum (Microsoft Word document - file size 24K)

Status: Terminated effective January 21, 2000

Pricing Addendum (Microsoft Word document - file size 24K)

Status: Terminated effective January 21, 2000

Pricing Addendum (Microsoft Word document - file size 24K)

Status: Terminated effective January 21, 2000

Pricing Addendum (Microsoft Word document - file size 24K)

Status: Terminated effective January 21, 2000

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**NETWORK OPERATIONS SERVICES**  
**PRICING ADDENDUM**  
**2000**

- A. This service may include but not be limited to providing Toll Free Number Administration (TFN Administration) that utilizes Seller's Carrier Identification (CIC's) and providing single point of coordination for trouble resolution. This will also include building basic records, CIC's and Area of Service (AOS) in the SMS/800 database. Pacific Bell Toll Free Service Center will provide 24 hour/7 days a week contact to resolve trouble and maintenance issues. They will coordinate testing of newly installed TFN's to the customer. In addition, they will provide data reports to affiliate on weekly/monthly basis and on an as needed basis. The fees to be paid by Southwestern Bell Communications Services, Inc. ("Buyer") for the Services provided by Pacific Bell ("Seller") pursuant to this Schedule 622 will be as follows:

<u>Bill Reference No.</u>	<u>Item No.<sup>1</sup></u>	<u>Service</u>	<u>Price/Cost Method<sup>2</sup></u>	
A 820-622-018		RESP ORG – Toll Free Service		
		• (40) OSA3 - Supervisor	\$137.59/hr	F*
		• (40) WS8 - Maintenance Administrator	\$117.04/hr	F*

Any additional direct expenses will be passed through to Buyer as incurred.

- B. Coordinators for the Services to be provided pursuant hereto will be as follows:

Buyer: Dennis Hall (925-468-5217)  
Southwestern Bell Communications Services, Inc.  
5850 W. Los Positas Blvd., Rm. 244  
Pleasanton, CA 94588

Seller: Phil Tripp (619-886-1542)  
Pacific Bell  
7337 Trade St., Rm. 3600  
San Diego, CA 92121

BUYER:	<u>(Orig. S/B) Dennis Hall</u>	SELLER:	<u>(Orig. S/B) Don Grant</u>
Print Name:	<u>Dennis Hall</u>	Print Name:	<u>Don Grant</u>
Title:	<u>Corporate Manager - Regulatory</u>	Title:	<u>Corp. Mgr. – Affiliate Issues</u>
Date:	<u>February 11, 2000</u>	Date:	<u>February 4, 2000</u>

- \*\* Frequency Provided: Occasionally
- \*\* Employees Involved: Management and Non-management
- \*\* State Applicability: All

<sup>1</sup>For internal use only

<sup>2</sup>Cost Method: F = Fully Distributed, F+ = Fully Distributed + 10%, M = Fair Market Value, C = Change,  
A = Add

**Invoices will be due and payable net thirty (30) days from the invoice date. All late payments will be subject to a charge of 1.50% per month on the unpaid balance.**

**HALL, DENNIS C (SBCLD)**

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**From:** HALL, DENNIS C (SBCLD)  
**Sent:** Friday, February 11, 2000 1:04 PM  
**To:** DAVITT, DANIELLE R (SBCSI)  
**Subject:** Internet Posting-PB2SBCS(addNetOpsSrvPA)

Danielle,

Attachment entitled "Form-Web Site Changes" is request form for change to SBC Telco-SBCLD affiliate agreements posted on the Internet.

  
Form-WebSiteChanges  
(PB2SBCSaddNetOpsSrvs)

Attachment entitled "Pricing Addendum 622" is full text pricing addendum to be loaded on the Internet as described on the request form.

  
PricingAddendum622.d  
oc

As indicated on the request form, due date is February 16, 2000.

Thanks,  
Dennis





## E-MAIL FORM FOR SUBMITTING CHANGES TO WEB SITE

FORM SUBMITTED BY: Dennis Hall  
NAME OF COMPANY: SBCS, Inc. (SBC Long Distance)  
DATE SUBMITTED: February 11, 2000  
TELEPHONE NUMBER: 925-468-5217

**PROJECT:**

SBC Web Site

**SHORT DESCRIPTION/TITLE:**

Changes to "Non-Tariffed Services Provided by Pacific Bell to Southwestern Bell Communications Services, Inc. – Regulatory Services"

**URL OF PAGE TO BE CHANGED OR LOCATION OF NEW PAGES:**

[http://www.sbc.com/PublicAffairs/PublicPolicy/Regulatory/pb2sbc\\_nts.html#9.5](http://www.sbc.com/PublicAffairs/PublicPolicy/Regulatory/pb2sbc_nts.html#9.5)

**DESCRIBE CHANGE:**

RFC PRIORITIZATION STATEMENT: DUE DATE IS LESS THAN 7 DAYS WITH A MANDATORY SETTING OF "HIGH" PRIORITY. SBCS IS REQUIRED BY THE FEDERAL TELECOMMUNICATIONS ACT OF 1996 (FTA), AND RELATED RULES ISSUED BY THE FCC, TO PUBLICLY DISCLOSE ON THE INTERNET, ALL AFFILIATE TRANSACTIONS AGREEMENTS BETWEEN SBCS AND ITS AFFILIATED BELL OPERATING COMPANIES, WITHIN 10 CALENDAR DAYS OF EXECUTION OF SUCH AGREEMENTS. FAILURE TO COMPLY WITH THE FTA, AND RELATED FCC RULES, COULD RESULT IN FCC NON-APPROVAL OR REVOCATION OF SBCS' AUTHORITY TO PROVIDE IN-REGION, INTERLATA TELECOMMUNICATIONS SERVICES.

RFC Description: A new Pricing Addendum under the agreement entitled "Regulatory Services" has been executed and needs to be posted on the Internet.

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Please add the new Pricing Addendum (electronic version attached to email transmittal of RFC) and "Status" information under the agreement entitled "Regulatory Services" as described below (**additions/changes shown in bold**):

Regulatory Services

**Description:**

Services consist of handling customer appeals from the CPUC and FCC, including handling formal customer appeals for executive offices, and providing regulatory consulting services.

- ☐ 02/16/2000 - ASSIGNED RFC # 3754
- ☐ 02/16/2000 - OKAY ON DEV. SITE.
- ☐ 02/16/2000 - OKAY ON LIVE SITE.

Status: Active  
States Supported: CA, NV  
Pricing Methodology: Fully Distributed Cost

Agreement (Microsoft Word document – file size 24K)

**Pricing Addendum**

**Status: Active**

[<= Load new Pricing Addendum here] ✓  
[<= Add status information here] ✓

Pricing Addendum (Microsoft Word document – file size 23K)

Status: **Superseded**

[<= Change Status information here] ✓

Pricing Addendum (Microsoft Word document – file size 24K)

Status: Superseded

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**DEADLINE:**

16-February-00

**TIME OF DAY:**

1700

**DEADLINE TYPE:**

- Release BY date ...X
- Release ON date ...
- Release AFTER date ...

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## Promotional Billing

### Description:

Services consist of system enhancements to enable PIC change charges to be billed to the end user carrier of choice, rather than being billed to the end user customer.

Status: Active

States Supported: All

Pricing Methodology: Fully Distributed Cost

**Agreement** (Microsoft Word document - file size 22K)

**Pricing Addendum** (Microsoft Word document - file size 24K)

Status: Active

**Pricing Addendum** (Microsoft Word document - file size 24K)

Status: Superseded

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## Memorandum of Understanding for Provision of Billing Record Formats for Billing System Development

### Description:

Services consist of provision of billing record formats to SBCS for billing system development.

Status: Terminated effective March 20, 1999

States Supported: CA

Pricing Methodology: Fully Distributed Cost

**Agreement** (Word format - file size 36K)

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## Memorandum of Understanding for Provision of PIC/CARE Records for Systems Development

### Description:

Services consist of provision of PIC/CARE records to SBCS for systems development.

Status: Terminated effective May 13, 1999

States Supported: CA

Pricing Methodology: Fully Distributed Cost

**Agreement** (Word format - file size 37K)

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## Regulatory Services

### Description:

Services consist of handling customer appeals from the CPUC and FCC, handling informal customer appeals for executive offices, and providing regulatory consulting services.

Status: Active

States Supported: CA NV

Pricing Methodology: Fully Distributed Cost

**Agreement** (Microsoft Word document - file size 24K)

**ADD > PRICING ADDENDUM****STATUS: ACTIVE****Pricing Addendum** (Microsoft Word document - file size 23K)Status: ~~Active~~ **SUPERSEDED****Pricing Addendum** (Microsoft Word document - file size 24K)

Status: Superseded

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**Service Operations Services****Description:**

Services consist of providing toll free number administration and providing single point of contact for toll free number issue resolution.

Status: Terminated effective December 31, 1999; Superseded by Schedule No. 622, entitled "Network Operations Services

States Supported: All

Pricing Methodology: Fully Distributed Cost

**Agreement** (Microsoft Word document - file size 23K)

**Pricing Addendum** (Microsoft Word document - file size 23K)

Status: Terminated effective December 31, 1999

**Agreement** (Microsoft Word document - file size 22K)

Status: Terminated effective May 16, 1999

**Pricing Addendum** (Microsoft Word document - file size 21K)

Status: Terminated effective May 16, 1999

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**Information Technology****Description:**

Services consist of computer security services, computer operations and programming for joint marketing, consulting services for systems development, project management services and data center operations system support.

Status: Terminated effective January 1, 2000

States Supported: All

Pricing Methodology: Fully Distributed Cost

**Agreement** (Microsoft Word document - file size 25K)

**Pricing Addendum** (Microsoft Word document - file size 25K)

Status: Terminated effective January 1, 2000

**Pricing Addendum** (Microsoft Word document - file size 24K)

Status: Terminated effective January 1, 2000

**Pricing Addendum** (Microsoft Word document - file size 25K)

Status: Terminated effective January 1, 2000

**Pricing Addendum** (Microsoft Word document - file size 26K)

Status: Terminated effective January 1, 2000

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**Temporary Labor Services****Description:**

Services consist of temporary support and consultation for general

**REGULATORY SERVICES**  
**PRICING ADDENDUM**  
**2000**

- A. The services include but are not limited to informal customer appeals which will consist of handling customer appeals from the CPUC and the FCC, handling informal customer appeals for executive offices and serving as contact point for customer inquiries regarding Buyer; and, regulatory consulting services which advises on regulatory implications of Buyer's potential new product. They also provide case management and subject matter expertise, and they respond to data requests generated by an entity other than Pacific Bell. The fees to be paid by Southwestern Bell Communications Services, Inc. ("Buyer") for the Services provided by Pacific Bell ("Seller") pursuant to this Schedule 547 will be as follows:

<u>Bill Reference No.</u>	<u>Item No.<sup>1</sup></u>	<u>Service</u>	<u>Price/Cost Method<sup>2</sup></u>
A 820-547-009		Regulatory Consulting Services	
	• (05)	FID4 - Executive Director	\$266.15/hr F*
	• (05)	FSE2 - Executive Director	\$297.74/hr F*
	• (05)	FSC3 - Director	\$262.71/hr F*
	• (05)	FIC3 - Manager	\$242.59/hr M
	• (05)	XI11 - Assistant	\$211.49/hr M
	• (05)	YI21 - Assistant	\$216.12/hr M
	• (05)	WS8 - Data Specialist	\$201.67/hr F*
	• (05)	WS4 - Staff Associate	\$197.89/hr F*
	• (04)	WS4 - Staff Associate	\$94.97/hr F*

\* Any additional direct expenses will be passed through to Buyer as incurred.

- B. Coordinators for the Services to be provided pursuant hereto will be as follows:

Buyer: Dennis Hall (925-468-5217)  
Southwestern Bell Communications Services, Inc.  
5850 W. Los Positas Blvd., Rm. 244  
Pleasanton, CA 94588

Seller: Edy Tardeo (415-545-6324)  
Pacific Bell  
140 New Montgomery, Rm. 907  
San Francisco, CA 94105

BUYER:	<u>(Orig. S/B) Dennis Hall</u>	SELLER:	<u>(Orig. S/B) Don Grant</u>
Print Name:	<u>Dennis Hall</u>	Print Name:	<u>Don Grant</u>
Title:	<u>Corporate Manager-Regulatory</u>	Title:	<u>Corp. Mgr. – Affiliate Issues</u>
Date:	<u>February 11, 2000</u>	Date:	<u>February 4, 2000</u>

<sup>1</sup>For internal use only

<sup>2</sup>Cost Method: F = Fully Distributed, F\* = Fully Distributed + 10%, M = Fair Market Value, C = Change, A = Add

\*\* Frequency Provided: Occasionally

\*\* Employees Involved: Management & Non-management

\*\* State Applicability: All

**Invoices will be due and payable net thirty (30) days from the invoice date. All late payments will be subject to a charge of 1.50% per month on the unpaid balance.**

**HALL, DENNIS C (SBCLD)**

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**From:** HALL, DENNIS C (SBCLD)  
**Sent:** Friday, February 11, 2000 12:46 PM  
**To:** DAVITT, DANIELLE R (SBCSI)  
**Subject:** Internet Posting-PB2SBCS(addRegSvcPA)

Danielle,

Attachment entitled "Form-Web Site Changes" is request form for change to SBC Telco-SBCLD affiliate agreements posted on the Internet.

  
Form-WebSiteChanges  
(PB2SBCSaddRegSvcPA)

Attachment entitled "Pricing Addendum 547" is full text pricing addendum to be loaded on the Internet as described on the request form.

  
PricingAddendum547.d  
oc

As indicated on the request form, due date is February 16, 2000.

Thanks,  
Dennis





## E-MAIL FORM FOR SUBMITTING CHANGES TO WEB SITE

FORM SUBMITTED BY: Dennis Hall  
NAME OF COMPANY: SBCS, Inc. (SBC Long Distance)  
DATE SUBMITTED: February 11, 2000  
TELEPHONE NUMBER: 925-468-5217

**PROJECT:**  
SBC Web Site

**SHORT DESCRIPTION/TITLE:**  
Changes to "Non-Tariffed Services Provided by Pacific Bell to Southwestern Bell Communications Services, Inc. – Billing Services"

**URL OF PAGE TO BE CHANGED OR LOCATION OF NEW PAGES:**  
[http://www.sbc.com/PublicAffairs/PublicPolicy/Regulatory/pb2sbc\\_nts.html#2a](http://www.sbc.com/PublicAffairs/PublicPolicy/Regulatory/pb2sbc_nts.html#2a)

**DESCRIBE CHANGE:**  
RFC PRIORITIZATION STATEMENT: DUE DATE IS LESS THAN 7 DAYS WITH A MANDATORY SETTING OF "HIGH" PRIORITY. SBCS IS REQUIRED BY THE FEDERAL TELECOMMUNICATIONS ACT OF 1996 (FTA), AND RELATED RULES ISSUED BY THE FCC, TO PUBLICLY DISCLOSE ON THE INTERNET, ALL AFFILIATE TRANSACTIONS AGREEMENTS BETWEEN SBCS AND ITS AFFILIATED BELL OPERATING COMPANIES, WITHIN 10 CALENDAR DAYS OF EXECUTION OF SUCH AGREEMENTS. FAILURE TO COMPLY WITH THE FTA, AND RELATED FCC RULES, COULD RESULT IN FCC NON-APPROVAL OR REVOCATION OF SBCS' AUTHORITY TO PROVIDE IN-REGION, INTERLATA TELECOMMUNICATIONS SERVICES.

RFC Description: A new Pricing Addendum under the agreement entitled "Billing Services" has been executed and needs to be posted on the Internet.

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Please add the new Pricing Addendum (electronic version attached to email transmittal of RFC) and "Status" information under the agreement entitled "Billing Services" as described below (**additions/changes shown in bold**):

Billing Services

Description:

Services consist of bill print and mail services, consultation, opportunity assessments, project decision analysis, requirements definition, and project implementation for bill print and mail services.

Status: Active

- ☐ 02/16/2000 – ASSIGNED, RFC # 3753
- ☐ 02/16/2000 – OKAY ON DEV. SITE.
- ☐ 02/16/2000 – OKAY ON LIVE SITE.

States Supported: CA  
Pricing Methodology: Fully Distributed Cost

Agreement (Microsoft Word document – file size 23K)

**Pricing Addendum**

**Status: Active**

[<= Load new Pricing Addendum here] ✓

[<= Add status information here] ✓

Pricing Addendum (Microsoft Word document – file size 24K)

Status: **Superseded**

[<= Change Status information here] ✓

Pricing Addendum (Microsoft Word document – file size 24K)

Status: Superseded

Pricing Addendum (Microsoft Word document – file size 24K)

Status: Superseded

=====

**DEADLINE:**

16-February-00

**TIME OF DAY:**

1700

**DEADLINE TYPE:**

- Release BY date ...X
- Release ON date ...
- Release AFTER date ...

**BILLING SERVICES  
PRICING ADDENDUM  
2000**

- A. The services may include but are not limited to bill print and mail services which shall consist of the printing of client provided data, enclosing client provided preprinted material (inserts) and the printed output in envelopes, and mailing through United States Postal Services (USPS); customer consultation, opportunity assessments, project decision analysis, requirements definition and project implementation for bill print and mail services; handling new, lost, stolen, or replacement of Direct Inward Switch Access (DISA) cards, programmer support, and maintenance of Management Information Systems (MIS) to support DISA fraud investigation; monitoring and screening all switched calls that originate from Buyer's territory; providing Sleuth Methods & Procedures (M&P); project planning; etc. The fees to be paid by Southwestern Bell Communications Services, Inc. ("Buyer") for the Services provided by Pacific Bell ("Seller") pursuant to this Schedule 511 will be as follows:

<u>Bill Reference No.</u>	<u>Item No.<sup>1</sup></u>	<u>Service</u>	<u>Price/Cost Method<sup>2</sup></u>
A 820-511-031		Fraud Management Services	
		• (2E) FSB2 - Manager	\$146.82/hr F+
		• (2E) WS8 - Data Specialist	\$116.82/hr F+
		• (2E) FIB2 - Manager	\$140.30/hr F+

Any additional direct expenses will be passed through to Buyer as incurred.

- B. Coordinators for the Services to be provided pursuant hereto will be as follows:

Buyer: Dennis Hall (925-468-5217)  
Southwestern Bell Communications Services, Inc.  
5850 W. Los Positas Blvd., Rm. 244  
Pleasanton, CA 94588

Seller: Brian Hobbs (214-464-3636)  
Pacific Bell  
2 Bell Plaza, Rm. 1210  
Dallas, TX 75202

BUYER:	<u>(Orig. S/B) Dennis Hall</u>	SELLER:	<u>(Orig. S/B) Don Grant</u>
Print Name:	<u>Dennis Hall</u>	Print Name:	<u>Don Grant</u>
Title:	<u>Corporate Manager-Regulatory</u>	Title:	<u>Corp. Mgr. – Affiliate Issues</u>
Date:	<u>February 11, 2000</u>	Date:	<u>February 4, 2000</u>

<sup>1</sup>For internal use only

<sup>2</sup>Cost Method: F = Fully Distributed, F+ = Fully Distributed + 10%, M = Fair Market Value, C = Change,  
A = Add

\*\* Frequency Provided: Monthly

\*\* Employees Involved: 1<sup>st</sup> and 2<sup>nd</sup> Levels

\*\* State Applicability: All

**Invoices will be due and payable net thirty (30) days from the invoice date. All late payments will be subject to a charge of 1.50% per month on the unpaid balance.**

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### Billing Performance Test Agreement

**Description:**

Services consist of limited period test billing and collection services prior to SBCS deciding whether to purchase billing and collection services from PB.

**Status:** Active**States Supported:** CA, NV**Pricing Methodology:** Fair Market Value**Agreement** (Word format - file size 41K)**Agreement Extension** (Word format - file size 20K)**Exhibit A - Schedule I** (Word format - file size 24K)**Exhibit A - Schedule II** (Word format - file size 39K)**Exhibit B** (Word format - file size 114K)**Exhibit C** (Word format - file size 36K)[Back to Top](#)

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### Billing Services

HTML # 23

**Description:**

Services consist of bill print and mail services, consultation, opportunity assessments, project decision analysis, requirements definition, and project implementation for bill print and mail services.

**Status:** Active**States Supported:** CA**Pricing Methodology:** Fully Distributed Cost**Agreement** (Microsoft Word document - file size 23K)AND > ~~PRICING ADDENDUM~~ ~~STATUS: ACTIVE~~**Pricing Addendum** (Microsoft Word document - file size 24K)**Status:** Active ~~SUPERSEDED~~**Pricing Addendum** (Microsoft Word document - file size 24K)**Status:** Superseded**Pricing Addendum** (Microsoft Word document - file size 24K)**Status:** Superseded**Pricing Addendum** (Microsoft Word document - file size 22K)**Status:** Superseded[Back to Top](#)

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### Business Communications Services

**Description:**

Services consist of service order design and testing and provision of toll free service center responsible organization functions.

**Status:** Active**States Supported:** All**Pricing Methodology:** Fully Distributed Cost**Agreement** (Microsoft Word document - file size 23K)

**HALL, DENNIS C (SBCLD)**

---

**From:** HALL, DENNIS C (SBCLD)  
**Sent:** Friday, February 11, 2000 12:23 PM  
**To:** DAVITT, DANIELLE R (SBCSI)  
**Subject:** Internet Posting-PB2SBCS(addBingSrvcsPA)

Danielle,

Attachment entitled "Form-Web Site Changes" is request form for change to SBC Telco-SBCLD affiliate agreements posted on the Internet.

  
Form-WebSiteChanges  
(PB2SBCSaddBingSrvsPA)

Attachment entitled "Pricing Addendum 511" is full text pricing addendum to be loaded on the Internet as described on the request form.

  
PricingAddendum511.d  
oc

As indicated on the request form, due date is February 16, 2000.

Thanks,  
Dennis



## E-MAIL FORM FOR SUBMITTING CHANGES TO WEB SITE

FORM SUBMITTED BY: Dennis Hall  
NAME OF COMPANY: SBCS, Inc. (SBC Long Distance)  
DATE SUBMITTED: February 10, 2000  
TELEPHONE NUMBER: 925-468-5217

**PROJECT:**

SBC Web Site

**SHORT DESCRIPTION/TITLE:**

Changes to "Non-Tariffed Services Provided by Southwestern Bell Telephone Company to Southwestern Bell Communications Services, Inc. – Residence Service Center Support"

**URL OF PAGE TO BE CHANGED OR LOCATION OF NEW PAGES:**

[http://www.sbc.com/PublicAffairs/PublicPolicy/Regulatory/swb2sbc\\_nts.html#24](http://www.sbc.com/PublicAffairs/PublicPolicy/Regulatory/swb2sbc_nts.html#24)

**DESCRIBE CHANGE:**

RFC PRIORITIZATION STATEMENT: DUE DATE IS LESS THAN 7 DAYS WITH A MANDATORY SETTING OF "HIGH" PRIORITY. SBCS IS REQUIRED BY THE FEDERAL TELECOMMUNICATIONS ACT OF 1996 (FTA), AND RELATED RULES ISSUED BY THE FCC, TO PUBLICLY DISCLOSE ON THE INTERNET, ALL AFFILIATE TRANSACTIONS AGREEMENTS BETWEEN SBCS AND ITS AFFILIATED BELL OPERATING COMPANIES, WITHIN 10 CALENDAR DAYS OF EXECUTION OF SUCH AGREEMENTS. FAILURE TO COMPLY WITH THE FTA, AND RELATED FCC RULES, COULD RESULT IN FCC NON-APPROVAL OR REVOCATION OF SBCS' AUTHORITY TO PROVIDE IN-REGION, INTERLATA TELECOMMUNICATIONS SERVICES.

RFC Description: A new Pricing Addendum under the agreement entitled "Residence Service Center Support" has been executed and needs to be posted on the Internet.

=====

Please add the new Pricing Addendum (electronic version attached to email transmittal of RFC) and Status information under the agreement entitled "Residence Service Center Support" and change status of the previous Pricing Addendum, as described below (**additions/changes shown in bold**):

Residence Service Center Support

Description:

- ☐ 02/15/2000 – ASSIGNED RFC # 3731
- ☐ 02/16/2000 – OKAY ON DEV. SITE.
- ☐ 02/16/2000 – OKAY ON LIVE SITE.



Services consist of sale of long distance by SWBT Residence Service Center.

Status: Active

States Supported: AR, KS, MO, OK, TX

Pricing Methodology: Fully Distributed Cost

Agreement (Microsoft Word document – file size 21K)

**Pricing Addendum**

[<= Load Pricing Addendum here]

**Status: Active**

[<= Add status information here]

Pricing Addendum (Microsoft Word document – file size 21K)

Status: **Superseded**

[<= Change status here]

=====

**DEADLINE:**

16-February-00

**TIME OF DAY:**

1700

**DEADLINE TYPE:**

- Release BY date ...X
- Release ON date ...
- Release AFTER date ...

Status: Active  
States Supported: All  
Pricing Methodology: Fully Distributed Cost  
Agreement (Microsoft Word document - file size 22K)

Pricing Addendum (Microsoft Word document - file size 20K)  
Status: Active

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### **PIC Care Support**

Description:  
Services consist of provision of sample PIC Care file containing most common transaction types to SBCS.

Status: Active  
States Supported: All  
Pricing Methodology: Fully Distributed Cost  
Agreement (Microsoft Word document - file size 23K)

Pricing Addendum (Microsoft Word document - file size 20K)  
Status: Active

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### **Provision of Billing Record Formats for Billing System Development**

Description:  
Services consist of provision of billing record formats to SBCS for billing system development.

Status: Terminated effective March 20, 1999  
States Supported: AR, KS, MO, OK, TX  
Pricing Methodology: Fully Distributed Cost  
Agreement (Microsoft Word document - file size 35K)

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### **Provision of PIC/CARE Records for Systems Development**

Description:  
Services consist of provision of a sample PIC/CARE file containing most common transaction types to SBCS for systems development.

Status: Terminated effective May 13, 1999  
States Supported: AR, KS, MO, OK, TX  
Pricing Methodology: Fully Distributed Cost  
Agreement (Microsoft Word document - file size 34K)

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### **Residence Service Center Support**

HTML # 2A

Description:  
Services consist of sale of long distance by SWBT Residence Service Center.

Status: Active  
States Supported: AR, KS, MO, OK, TX  
Pricing Methodology: Fully Distributed Cost

ADD > Agreement (Microsoft Word document - file size 21K)  
PRICING ADDENDUM STATUS: **ACTIVE**  
Pricing Addendum (Microsoft Word document - file size 21K)  
Status: ~~Active~~ **SUPERSEDED**

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### Responsible Organization

#### Description:

Services consist of Toll Free Number search and reservation functions, call and verify intra/interLATA lines are working as provisioned, provide copies of RESPORG change requests, and process customer trouble tickets.

Status: Active

States Supported: AR, KS, MO, OK, TX

Pricing Methodology: Fully Distributed Cost

Agreement (Microsoft Word document - file size 21K)

Pricing Addendum (Microsoft Word document - file size 21K)

Status: Active

Pricing Addendum (Microsoft Word document - file size 20K)

Status: Superseded

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### Responsible Organization Direct Expenses

#### Description:

Services consist of Toll Free Number search and reservation functions, call and verify intra/interLATA lines are working as provisioned, provide copies of RESPORG change requests, and process customer trouble tickets.

Status: Active

States Supported: AR, KS, MO, OK, TX

Pricing Methodology: Direct Expense

Agreement (Microsoft Word document - file size 21K)

Pricing Addendum (Microsoft Word document - file size 21K)

Status: Active

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### Revenue and Public Affairs Support

#### Description:

Services consist of review of legislative activities and consultation on state and federal regulatory issues.

Status: Active

States Supported: AR, KS, MO, OK, TX

Pricing Methodology: Fully Distributed Cost

Agreement (Microsoft Word document - file size 21K)

Pricing Addendum (Microsoft Word document - file size 22K)

Status: Active

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Schedule No. 994  
Contract No. 950300  
Affiliate No. 300  
January 10, 2000

# **RESIDENCE SERVICE SUPPORT** **PRICING ADDENDUM** **2000**

**A. The fees to be paid by Southwestern Bell Communications Services, Inc. (Buyer) for Services provided by Southwestern Bell Telephone Company (Seller) pursuant to this Schedule 994 will be as follows:**

<u>Bill Reference No.</u>	<u>Service</u>	<u>Price/Cost Method(1)</u>
300-994-024	Sale of Long Distance from Residence Service Center (RSC)	\$18.97/sale F
300-994-041	Delivery of Training Class	\$114.36/student/day
300-994-044	Delivery Cost of Training Materials	\$40.00/student
300-994-045	Service Rep Training Rate	\$65.03/hour F

**Any additional direct expense will be passed through to Buyer as incurred.**

**B. Coordinators for the Services to be provided pursuant hereto will be as follows:**

**Buyer:** Dennis Hall  
Southwestern Bell Communications Services, Inc.  
5850 West Los Positas Blvd., Room 244  
Pleasanton, CA 94588

**Seller:** Lynn Lebew  
Southwestern Bell Telephone Company  
One Bell Plaza, Room 3515  
Dallas, Texas 75202

**Seller:** Susan Britt 214-268-4630  
Southwestern Bell Telephone Company  
One Bell Plaza, Room 3515  
Dallas, Texas 75202

Buyer: (Orig. S/B) Dennis Hall

Seller: (Orig. S/B) J. Narramore

Print Name: Dennis Hall

Print Name: J. Narramore

Title: Corp. Mgr.-Regulatory

Title: Corp. Mgr.-Affiliate Issues

Date: 02/10/2000

Date: 01/27/2000

(1) Cost Method: F= Fully Distributed, M= Fair Market Value, C= Change, A= Add

Frequency Provided = Daily, Employees Involved = 1 – 1<sup>st</sup> Level Manager,  
Service Representatives, State Applicability = All

Invoices will be due and payable net thirty (30) days from the invoice date. All late payments will be subject to a charge of 1.50% per month on the unpaid balance.

**HALL, DENNIS C (SBCLD)**

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**From:** HALL, DENNIS C (SBCLD)  
**Sent:** Thursday, February 10, 2000 9:36 AM  
**To:** DAVITT, DANIELLE R (SBCSI)  
**Subject:** Internet Posting-SWBT2SBCS(addRSCpa)

Danielle,

Attachment entitled "Form-Web Site Changes" is request form for change (add Pricing Addendum) to SBC Telco-SBCLD affiliate agreements posted on the Internet.

  
Form-WebSiteChanges  
(SWBT2SBCSaddRSCpa).d

Attachment entitled "Pricing Addendum 994" is full text Pricing Addendum to be loaded on the Internet as described on the request form.

  
PricingAddendum994.d  
oc

As indicated on the request form, due date is February 16, 2000.

Thanks,  
Dennis